

# Placing an Order

This guide will walk you through the process of ordering a dedicated server package from Vault Networks.

## Placing an Order

1. Visit [www.vaultnetworks.com](http://www.vaultnetworks.com)
2. Once at the website, highlight "Services" until the drop-down menu shows up. From there, highlight "Dedicated Servers" and select "Pricing: Servers & Packages"



3. On the next page, you will be shown the options available for. You can select either a Virtual Server powered by vnCloud, or you can selected a dedicated server. If you select are selecting a virtual server, you will be forwarded to <https://cloud.vaultnetworks.com/> and should move to the "Signing Up" page of our Cloud Servers User Guide. Otherwise, continue through the guide for Dedicated servers by selecting the machine that you would like to customize.



**Hosting**

- > Dedicated Servers
- > All Servers

**Support Login**

Username...

.....

**LOGIN** Recover lost password

**BUDGET**  
2 CORES + HT

Starting At  
**\$119**  
a month

3.30 Ghz + HT  
Dual-Core i3  
4GB Memory  
500GB HD  
5TB Transfer

**Order Now >>**

**PROFESSIONAL**  
4 CORES

Starting At  
**\$149**  
a month

2.4 Ghz  
Quad Xeon  
8GB Memory  
500GB HD  
10TB Transfer

**Order Now >>**

**ENTERPRISE**  
8 CORES

Starting At  
**\$299**  
a month

2.13 Ghz  
2-Quad Xeon  
12GB Memory  
500GB HD  
5TB Transfer

**Order Now >>**

**Dedicated Virtual Servers**

Server	CPU	Memory	Hard Disk	IPs	Price/mo	
<b>Budget</b>	1 Core	1GB	30GB	3	<b>\$39</b>	<a href="#">Customize &gt;&gt;</a>
<b>Professional</b>	2 Core	2GB	50GB	3	<b>\$69</b>	<a href="#">Customize &gt;&gt;</a>
<b>Enterprise</b>	4 Core	3GB	80GB	5	<b>\$99</b>	<a href="#">Customize &gt;&gt;</a>

**Dedicated Server Packages**

2 cores	Processor	Memory	Hard Disk	Transfer	Price	
	Athlon X2 5200+ 2CI/2T	4GB	250GB	5,000 GB	<b>\$79/m</b>	<a href="#">Customize &gt;&gt;</a>

4. Once you have selected the server you would like to customize, you will be sent to a customization screen. You can modify your server to your expectations, as well as select the number of machine that you would like to order.

The screenshot shows the Vault Networks website interface. At the top, there is a navigation bar with links for Services, vnCloud, Facilities, Resources, Channel Partners, and About VN. Below this is a green banner for 'MIAMI'S PREMIER DATA CENTER'. The main content area is titled 'Xeon Quad-Core X3400(Lynnfield) SATA' and features a server image, a price of \$159.00, and an 'Add to cart' button. The configuration options are listed in three sections: Processors (Intel X3450(Lynnfield) Quad-Core wiHT 2.66Ghz), Memory (8GB DDR3 ECC-Unbuf Memory), and Primary Hard Drive (500GB SATA 7.2k RPM). A sidebar on the left contains a 'Support Login' form and a 'Shopping Cart' section showing 'Servers In Cart #1' and a 'Cart Starting Price \$119'.

5. The list of options that you can modify are below. If you need to modify a certain component that does not allow you to do so or is not available in the customization fields, please select a different machine or call (305) 735-8098 Option 2 for assistance from our sales team. Once you have finished making your changes, please click the "Add to Cart" button:
- Processors** - The Processor, is the brain and work horse of the server and the single most important chip in the computer. Vault Networks currently offers single core, dual core and dual core processors for enhanced system performance.
  - Memory** - System RAM, or memory, refers to the amount of data that can be stored on its journey from the hard drives to the processors, and vice versa. With more RAM, the processor will have to retrieve information from the hard drives less often, helping to speed the overall performance of the system. While some daemons, such as httpd and SQL, require more RAM than others, all applications can benefit from increased memory.
  - Primary Hard Drive** - When selecting a RAID solution, you must select hard drives that have the same capacity (GB) and speed (RPM). This rule only applies within drive arrays. The primary drive is where your operating system and other essential files are stored.
  - 2nd Hard Drive** - This is the 2nd hard drive installed on your machine.
  - 3rd Hard Drive** - This is the 3rd hard drive installed on your machine.
  - 4th Hard Drive** - This is the 4th hard drive installed on your machine.
  - Raid Subsystem** - We recommend at least a RAID 1 configuration for all servers in order to protect your business data. RAID 1 requires 2 hard drives of the same size and mirrors your data to the 2nd hard drive. Raid 1 can be configured using the either software or Vault Networks recommended hardware raid configuration.
  - Remote Reboot Port** - Remote reboot power management can be an excellent stand-alone solution or when combined with a KVM management system. Completing a true lights out' operations center can happen easily by introducing a simple remote reboot power management solution.
  - Operating System** - This is the OS that will be installed on your machine. Options included Windows, Centos, Red Hat Linux, Ubuntu, and more.
  - Control Panel** - Vault Networks provides your choice of two pre-installed server control panel software programs to make server administration easy (Plesk and cPanel). Server control panels automate system and site management tasks and provide a graphical user interface for administration.
  - Network Transfer** - Network transfer is available via per Gigabyte transferred or capped unmetered ports. Applications that demand high bandwidth utilization should choose one of our unmetered plans.
  - Firewall** - Secure your Internet hosting environment with fully managed transparent hardware firewalls. Our managed firewall services include 24x7 monitoring, updates, and hotfixes.
  - Uplink Port Speed** - The uplink port speed is the speed in which your new dedicated server will connect to our switching fabric.
  - IP Addresses** - Every server includes the use of 3 Ip addresses within a private vlan. Additional Ips can be added to the system if needed.
  - IP-KVM** - Our Ip-KVM service allows you to have the most controller over a dedicated server ever given to the end user. Ip-KVM service allows you to access the bios, watch the server boot up. An optional DVD-rom with operating system CD can be installed for OS reinstalls and/or system diagnosis.
  - Private Switch** - Private Switch ports are used to connect each of your dedicated servers together on a private network. Common uses include backing up servers between one another and accessing backend services such as SQL Server. Ports are available in speeds of 100Mbps and 1000Mbps. Included with each port is unlimited transfer.

6. Once you have finished modifying your server(s), you may enter any coupons you may have in the "Have a Discount or Service Code" Field. You may also click "View Package Details" to confirm that your server is customized to your specification. Once you are ready click "Checkout".

The screenshot shows the Vault Networks website interface. At the top, there is a navigation bar with the Vault Networks logo and links for Services, vnCloud, Facilities, Resources, Channel Partners, and About VN. Below this is a green banner for "MIAMI'S PREMIER DATA CENTER".

The main content area is titled "Your Shopping Cart". On the left, there is a "Support Login" section with fields for Username and Password, and a "LOGIN" button. Below that is a "Shopping Cart" summary box showing "Servers in Cart: #2" and "Cart Starting Price: \$278".

The cart contains two items:

- Intel Xeon Quad-Core X3400(Lynnfield) SATA**: 4 cores. Description: "Data-intensive applications can run faster with four cores, supporting more users and larger workloads. Experience breakthrough performance and energy efficiency." Package Price: \$159 (x 1). Includes "Remove Package" and "View Package Details" links.
- Intel I3-2120 Dual-Core w-HT 3.30Ghz**: 4 cores. Description: "The Intel Core i3 processor delivers solid performance for entry level server processing. Intel's new Dual-Core with Hyper-Threading Technology enables each core of your processor to work on two tasks at the same time, delivering the performance you need. Don't let too many server processes slow you and your server down. Get smart performance now." Package Price: \$119 (x 1). Includes "Remove Package" and "View Package Details" links.


Below the items, there is a note: "We provide coupons and discount promotions and coupon codes for our dedicated servers and services. You can find discounts, cheap deals and sales for all of these services and products by contacting our sales team or via vendor codes." Below this is a field for "Have a Discount Code or Service Code?" with a placeholder "Enter Code Here...".

At the bottom, the "Order Total: \$278.00 / Month" is displayed, along with "Continue Shopping" and a "Checkout >>" button.

7. After clicking "Checkout", you will be taking to our Checkout Process, which will ask you to either login to an existing account, or create a new account. The fields to create a new account are:

- a. Company Name
- b. First Name
- c. Last Name
- d. Address 1
- e. Address 2
- f. City
- g. Country
- h. State
- i. Zipcode
- j. Email Address
- k. Office Number
- l. Cell Phone Number
- m. New Login
- n. New Password
- o. Confirm Password
- p. Pin Number

q. Pin Number Confirm

Services vnCloud Facilities Resources Channel Partners About VNLogin Cloud Login Contact Your Cart Get Live Help

### MIAMI'S PREMIER DATA CENTER

#### Support Login

Username...  
.....  
**LOGIN** Recover lost password

#### Checkout Process

##### Already Registered?

User Login: Enter Login...  
User Password: .....  
**Complete Purchase**  
[Forgot Your Password?](#)

#### Shopping Cart

Servers In Cart: #2  
Cart Starting Price: \$278  
[View Cart](#)  
[Empty Cart](#)  
[Checkout](#)

#### New Guest Registration

New guests: Please register now for an account to benefit from our online web management interface with your new server order. In the future this account will expedite the order placement process and allow you to gain access to real time service statistics.

*Fields marked with an asterisk (\*) are required.*

\* Company Name: Enter Here...  
\* First Name: .....  
\* Last Name: .....  
\* Address 1: .....  
Address 2: .....  
\* City: .....  
\* Country: United States  
\* State: Select State  
\* Zip Code: .....  
\* Email: Valid@address.com  
\* Office Number: (000)-000-0000  
Cellphone Number: (000)-000-0000

Please enter a login and password to use for future logins. Your account will grant you access to our proprietary server management interface, conveniently place orders, and much more!

\* New Login: Enter Login...  
\* New Password: .....  
\* Confirm Password: .....

In addition to normal customer authentication schemes, we've also implemented a pin code system to further ensure customer verification and to expedite identity verification. Please choose a 4 digit pin number.

\* Pin Number: .....  
\* Pin Number Confirm: .....

**Create Account**

8. Once you have logged in or created a new account, you will be taken to the checkout screen where you can confirm your billing information, as well as read and review our Acceptable Use Policy (AUP) and Terms of Service (TOS). Once you have initialed the AUP and TOS confirming that you understand the terms of the agreement, you may click "Agree & Checkout" to proceed.

Logged in Logout Cloud Login Support Contact Your Cart Get Live Help

Services vnCloud Facilities Resources Channel Partners About VN

## MIAMI'S PREMIER DATA CENTER

**Shopping Cart**

Servers In Cart: #2  
Cart Starting Price: \$278

View Cart  
Empty Cart  
Checkout

### Checkout Process

Please initial both fields.

Customer Information	Billing Related Information
Account Name:	Examination
Address Line 1:	123 Nw 5 St
Address Line 2:	
City:	Miami
Zipcode:	33184
State:	FL
Country:	US
Email Address:	
Phone Cell:	(000)-000-0000
Phone Office:	
Phone Fax:	(000)-000-0000

#### Terms of Agreement

Please read and review the below AUP + TOS currently being enforced by vaultnetworks.

**Vault Networks Acceptable Use Policy ("AUP")**

**Introduction and Purpose**  
This document sets forth the principles, guidelines and requirements of the Acceptable Use Policy of Vault Networks, Inc. ("Company") governing the use by the Customer ("Customer") of the Company's services and products ("Services and Products"). The Purpose of the Company's Acceptable Use Policy, hereinafter referred to as the AUP, is to comply with all federal, state, and local laws coupled with protecting the network security, network availability, physical security, Customer privacy, and other factors affecting the services provided by the Company. The Company reserves the right to impose reasonable rules and regulations regarding the use of its services provided to all Customers and such rules and regulations are subject to change. Such rules and regulations are located on the Internet at <http://www.vaultnetworks.com/about-vault-networks/terms-of-service.php>. The AUP is not an all inclusive exhaustive list and the Company reserves the right to modify the AUP at any time as needed, effective upon either the posting of the modified AUP to <http://www.vaultnetworks.com/about-vault-networks/acceptable-use-policy.php> or notification to the Customer via email. Acceptance and execution of the Services Agreement binds all parties to Company stated AUP at the time the contract is executed and as modified from time to time. Any violation of the AUP may result in the suspension or termination of Customer service(s) or such other action as the Company deems appropriate. No credits will be issued for any interruption in service resulting from policy violations.

**VIOLATION OF ANY SECTION OF THE AUP IS STRICTLY PROHIBITED AND MAY RESULT IN THE IMMEDIATE TERMINATION OR SUSPENSION OF THE SERVICES THE CUSTOMER RECEIVES FROM THE COMPANY.**

Any questions or comments regarding the AUP should be directed to [abuse@vaultnetworks.com](mailto:abuse@vaultnetworks.com)

**A. The following activities are expressly prohibited:**

Initial Here

**Vault Networks Terms Of Service**

This Service Agreement ("Agreement") between Vault Networks, Inc. ("Provider") and the "Customer" governs provision of the Provider's Internet services and products ("Service"). This Agreement is effective as of the moment the Customer (s) indicates assent through the Provider's Website in accordance with the Provider's rules and guidelines, or (b) establishes an account with the Provider or uses the Service, or any element thereof. The Provider reserves the right to revise this Agreement from time to time by posting a new version hereof on the Provider's website. If the Customer signed up for the Service under a previous version of a service agreement, such revised terms will become effective fifteen (15) days after the revised service agreement has been posted. The Customer's continued use of the Service after the effective date of the new service agreement constitutes acceptance of the terms and conditions set forth therein.

**A. Acceptable Use Policy**  
The Acceptable Use Policy ("AUP") sets forth the principles, guidelines, and requirements governing the use of the Provider's Services by the Customer. The purpose of the Provider's AUP is to comply with, and cause Customers to comply with, all federal, state, and local laws and to protect the network security, network availability, physical security, Customer privacy, and other factors affecting the services provided by the Provider. The Provider shall impose rules and regulations regarding the use of its Services that it reasonably believes are necessary to achieve the purposes set forth herein. The rules and regulations established by the Provider under the AUP are subject to change from time to time upon reasonable notice to Customers. Such rules and regulations are located on the Internet at <http://www.vaultnetworks.com/about-vault-networks/acceptable-use-policy.php>. The AUP is not an all inclusive exhaustive list and the Provider reserves the right to modify the AUP at any time as needed, effective upon either the posting of the modified AUP to <http://www.vaultnetworks.com/about-vault-networks/acceptable-use-policy.php> or notification to the Customer via email. Acceptance and execution of the Agreement binds all parties to the Provider's stated AUP. The AUP is made an express part of this Agreement. In the event of a conflict between the AUP and this Agreement, the AUP shall govern. For purposes of this agreement, the defined term "Agreement" shall mean this Agreement, the AUP and all other

Initial Here

[Return to Cart] **AGREE & CHECKOUT**

9. Once you have clicked "Agree & Checkout" you will be taken to the Billing Summary. Your order will be pending receipt of an email with instructions to finalize the order. Once you receive the email please complete the attached forms and submit to approve the order. If you have any additional questions or need assistance completing these forms, please reach out to us at (305) 735-8098 Option 2.

## MIAMI'S PREMIER DATA CENTER

### Support Menu

- Support Home
- Modify Account Info
- Create User
- Modify Users
- Create Ticket
- View Ticket History
- Wiki

### Dedicated Menu

- View / Edit Current Servers
- View Orders

Equipment has been added to your account as PENDING. Please check your email for instructions on how to finalize your order.

### Account / Billing Summary

#### Your Company's Contact Info

Company Name: Examination  
E-mail:  
Cell Number: (000)-000-0000  
Office Number:  
Fax Number: (000)-000-0000

#### Billing Methods And Status

Balance: \$0.00  
Credit Card:  
Due Date:  
Last Payment: No Payments Received  
Past Due:

[Modify Account Information](#)

[View Invoices](#)

### Ticket History

Ticket #	Ticket Summary	Priority	Updated By	Last Updated
No Tickets Available				

[Create New Ticket](#)

[View All Tickets](#)

### Dedicated Server Summary

IP Address	Server	Traffic	Options
No Servers Currently Online			