How To: Access kvm.volico.com while using IE mode in Microsoft Edge

At Volico, customers can purchase access to our out-of-band KVM (Keyboard-Video-Mouse) system. This provides customers with full access to their computer's local console over the internet, as though they are sitting at the screen with a keyboard and mouse connected.

Below is an overview of how to use and access the system.

Step 1: Enabling IE mode in Microsoft Edge

On June 15th, 2022, Microsoft is ending support for Internet Explorer, so you will need to enable IE mode in Microsoft Edge on Windows OS to access the system.

- 1. Launch Microsoft Edge
- 2. Check Edge for updates. Ensure that you are running the latest version. edge://settings/help

M	licrosoft Edge	
Ve Ve	rsion 102.0.1245.30 (Official build) (64-bit)	
0 I	Microsoft Edge is up to date.	
Down	load Updates over metered connections	•

3. Navigate to edge://settings/defaultBrowser. Set "Allow sites to be reloaded in Internet Explorer mode" to allow, and restart your browser.

Microsoft Edge is your default browser	Make defau
ternet Explorer compatibility	
Let Internet Explorer open sites in Microsoft Edge 🕜	Incompatible sites only
When browsing in Internet Explorer you can choose to automatically open sites in Microsoft Ed	lge
Allow sites to be reloaded in Internet Explorer mode $ \widehat{0} $	Allow ~
When browsing in Microsoft Edge, if a site requires Internet Explorer for compatibility, you can Explorer mode	choose to reload it in Internet
For this setting change to take effect, restart your browser	🖒 Resta
Internet Explorer mode pages	Ad
The second se	No pages have been added to the Internet

- 4. When the browser relaunches, navigate to https://kvm.volico.com.
- 5. You'll see that the page shows nothing but a blank white field, as pictured.

6. In the top right of the browser, click the button with the three dots; you'll see a dropdown of other options, and at the bottom one that says "Reload in Internet Explorer mode". Click it.



- 7. You'll now see the page with a blue Internet Explorer logo to the left of the address. Click on it and you'll see some additional options.
- 8. Enable the option "Open this page in compatibility view". You can also enable "Open this page in Internet Explorer Mode next time" so that the site will automatically open in IE mode.



9. Reload the page. <YOU MAY NEED TO COPY PASTE THE LINK AND RELOAD AGAIN> Now you can see the login field and sign in with the credentials provided by our support team.

Avocent DSView 3		N vaultnet
Point and Click Access and Control		
	Isemana.	
	Pasewent	
	Login	
	(control)	

10. Select the unit assigned to you, and click "KVM Session".

	Target D	evice				
	Name	Ubuntu-ZFS				
	Type:					
	Icon:	!				
	Tools					
	E	Merge Target Device	S			
		KVM Session				
		clusive Session				
11.	Click "Install	" on the prompt at th	e bottom of the screer	1.		
	This website war	its to install the following add-on:	'viewerLauncher.cab' from 'Avocent H	luntsville Corporation'. <u>W</u> hat'	s the risk?	<u>I</u> nstall ×
12.	Click KVM S	Session again, and cl	lick yes at the prompt.			
	User Acce	ount Control		×		
	Do yo	ou want to allo	w this app from	an		
	unkno	own publisher	to make change	es to your		
	devic	e?				
	Unio					
	Unkno	wn program				
	Publish	er: Unknown				
	File ong	in: Downloaded from	n the internet			
	Show m	ore details				
		Yes	N	D		
13.	At the prom	ot, select "Do not sho	ow me the warning" an	d click "Allow".		
	Internet E	xplorer Security			×	
		A website wan	ts to open web	content using	this	
		program on yo	our computer	content using	uns	
		This program does no publisher. This progra	ot have a valid digital sig am will open outside of	nature that verifies Protected mode, put	its ting your	
		computer at risk. You	I should only run progra	ms from publishers y	ou trust.	
		Name:	ed Program Files	AvctVideoViewe	r.exe	
			corporate			
		☑ Do not show me t	he warning for this prog	ıram again		
				Allow	Don't allow	

14. Now you can access your console.