## **Ticket Search**

This section will review our ticket search function:

vaultnetworks"			
Vault Networks, Inc.		<mark>ァ</mark> <u>0 open tickets</u> ✓ <u>1 closed tickets</u>	3 outstanding invoice(s) 4 active service(s)
Menu Client Profile <u>View Profile</u> <u>Change Password</u>	Ticket Search       A All Tickets         Ike	Search	
View Contacts	B Ticket ID # C Subject		D Author
🖃 🔰 Billing & Services	No tick	kets found	
····· <u>View Invoices</u>	Found 0 tickets		
····· <u>View Services</u> ····· <u>View Credits</u>	Search Result(s) <b>0-0</b> of 0 Shown		
Reports			
<u>Ledger Event Log</u> <u>Mail Log</u>			
🖃 🖓 Support			
View Tickets Submit New Ticket Ticket Search Device Manager View IP Addresses			

A - Ticket Search - This section enables you to enter your search criteria. You can limit the types of tickets to show up as well as to identify where you are searching in the ticket. For example, in the above screenshot, a search would look into all tickets with a subject meeting your description

B - Ticket ID # - This section will show the Ticket numbers meeting your search criteria

C - Subject - This is the subject of the tickets that meet your search criteria

D - Author - this is the author of the ticket that met your search criteria