Mail Log

This section will review how to read the information on the Mail Log page:

vaultnetv	vorks™			Log ou
Vault Networks, Inc.		0 ope √ 1 clos	n tickets 🔠 3 outstanding ed tickets 🍓 1 active servic	
nu 🎐 Client Profile	Mail Log	Εv	iew From: To:	
···· <u>View Profile</u>	Mail Events 1-12 of 12 Show	wn		
<u>Change Password</u> View Contacts	A <u>Date & Time</u> ▲	B <u>Subject</u>	C <u>Recipient</u>	D _{Success}
- View Contacts - Wiew Invoices - View Invoices - View Services - View Credits - Credits - Edger Event Log - Mail Log - Mail Log - Mail Doport - Support	May/08/2015 6:46:11PM	An account credit has been added to your account	Internal Use Colo & Dedicated <sales@vaultnetworks.com></sales@vaultnetworks.com>	Yes
	May/08/2015 7:23:56PM	You have a new invoice	Internal Use Colo & Dedicated <sales@vaultnetworks.com></sales@vaultnetworks.com>	Yes
	May/12/2015 3:30:17AM	Your account is past due	Internal Use Colo & Dedicated <sales@vaultnetworks.com></sales@vaultnetworks.com>	Yes
	May/15/2015 3:30:14AM	Your account is past due	Internal Use Colo & Dedicated <sales@vaultnetworks.com></sales@vaultnetworks.com>	Yes
<u>View Tickets</u>	May/20/2015 6:19:54PM	Vault Networks: Portal Login Information	mluna@vaultnetworks.com	Yes
Submit New Ticket Ticket Search	May/26/2015 8:00:12AM	***URGENT: Your Vault Networks' Service Payment is Past Due***	Internal Use Colo & Dedicated <sales@vaultnetworks.com></sales@vaultnetworks.com>	Yes
Device Manager	May/26/2015 12:46:07PM	Your Payment To Vault Networks Has Been Received	Mauro Luna <mluna@vaultnetworks.com></mluna@vaultnetworks.com>	Yes
	May/27/2015 11:02:12AM	Vault Networks: Portal Login Information	acartaya@vaultnetworks.com	Yes
	May/29/2015 8:00:09AM	***URGENT: Your Vault Networks' Service Payment is Past Due***	Internal Use Colo & Dedicated <sales@vaultnetworks.com></sales@vaultnetworks.com>	Yes
	May/30/2015 8:00:10AM	***URGENT: Your Vault Networks' Service Payment is Past Due***	Internal Use Colo & Dedicated <sales@vaultnetworks.com></sales@vaultnetworks.com>	Yes
	May/31/2015 8:00:08AM	Your account is past due	Mauro Luna <mluna@vaultnetworks.com>, Alejandro Cartaya <acartaya@vaultnetworks.com></acartaya@vaultnetworks.com></mluna@vaultnetworks.com>	Yes
	May/31/2015 8:00:10AM	***URGENT: Your Vault Networks' Service Payment is Past Due***	Mauro Luna <mluna@vaultnetworks.com>, Alejandro Cartaya <acartaya@vaultnetworks.com></acartaya@vaultnetworks.com></mluna@vaultnetworks.com>	Yes

Mail Events 1-12 of 12 Shown

- A Date & Time The time and date that the message was sent out
- B Subject The Subject of the email that was sent out
- C Recipient The recipient(s) of the message that was sent out
- D Success This will state if the email was successful to the knowledge of Vault Networks (no bounceback received, etc.)

NOTE

There are a multitude of automated messages that might be received from Vault Networks for issues such as billing or important notifications. Note that messages that might be received outside of our system (Ex. Sales Inquiries from our Sales Team) will not be available inside the Mail Log.